

- Decision making
- Cash management
- Customer relationship management
- Computerized maintenance management systems
- Collaborative portal
- Travel & expenses management

TESTIMONY



AXEL CAMM, the Institute's key software for high-performance maintenance management, ensures increased traceability for equipment

and creates a unique reference for every operation performed...

The Arnauld Tzanck Institute in figures

The Arnauld Tzanck Institute is an integral part of a medicosurgical group – the only one of its kind – which manages a number of clinics, medical centres, retirement homes and home care services in the Alpes-Maritimes area. Located in St-Laurent-du-Var, the Arnauld Tzanck Institute brings together on one site a number of different establishments run by associations, as well as a **medicosurgical centre renowned for the quality of its medical teams and its extensive technical support centre.**



Spread over more than 46,000 m², this medicosurgical centre can accommodate over 236 patients and has an emergency reception service, 10 operating theatres, a comprehensive mobile surgical unit, an endoscopy unit, a multidisciplinary laser treatment unit, a haemodialysis centre, a radiology department, a medical imaging centre, a nuclear medicine department, a haemodynamic department, a non-invasive cardiology unit, and a physiotherapy and balneotherapy centre.

From 100% paper-based management to web management

Back in 1999, in order to eliminate the use of paper documents – which led to errors and wasted time – the Institute was looking for a software solution that could, on the one hand, **centralize all machine maintenance operations in one database** and, on the other hand, **ensure high-quality management of assets and parts.** Following an extensive study, the Arnauld Tzanck Institute finally selected AXEL CAMM, for its five **t r u m p c a r d s .**

- wide range of functionalities,
- easy to commission,
- able to constantly evolve to meet the Institute's current and future needs,
- an attractive price

Over the years, Dimo Gestion's solution has continued to develop new modules, such as the barcode management module, and extend its scope of activity to different departments (haemodialysis, biomedical materials). Since September 2003, the move to the 100% web version of AXEL CAMM has made it **possible to optimize all aspects of building and medical-equipment maintenance, and increase traceability for maintenance interventions** of this kind.



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Decision making



Cash management



Customer relationship management



Computerized maintenance management systems



Collaborative portal



Travel & expenses management



Technical features

. AXEL CAMM Net

. Database: SQL Server 2000

. 3 databases:
Haemodialysis
Maintenance
Biomedical

TESTIMONY



The benefits

From preventive maintenance to tracking property orders, via production-cost calculations for each floor, AXEL CAMM Net has proved to be the at the heart of the organization of the Medicosurgical Centre.

AXEL CAMM was the overwhelmingly popular choice among the Maintenance Department, as it would enable them to:

- manage assets,
- track all equipment, from the simplest to the most complex, using maintenance sheets,
- ensure preventive operations are carried out and significantly reduce malfunction levels.

The AXEL CAMM solution also manages the log of cleaning work orders from different service-providers and thus ensure strict hygiene, in compliance with legislation in force, in all the Centre's buildings.

AXEL CAMM ensures precise traceability of all operations carried out on "vigilance" equipment within the haemodialysis department using a special database. It tracks more than 80% of the site and produces a daily file containing details of all events, outgoing parts and maintenance operations carried out, providing a daily evaluation of the maintenance workshop's profitability. There is also an option to perform precise calculations of production costs for each floor –considered independent in budgetary terms – by enabling follow-up of all subcontractors who carry out interventions (80 to 90 contracts per floor on average).



Development plans

At the start of autumn 2004, a new module was set to speed up and optimize intervention requests.

In addition to eliminating paper documents and multiple telephone calls, it would integrate requests sent directly to the scheduling software, reducing the time necessary to process them (reply, track or refuse), would improve communications between departments (via e-mail) and would highlight the Maintenance Department's reactivity (recognition and realization ratios).

Finally, a gateway between AXEL CAMM Net and Centralized Management was implemented to enable the Maintenance Department to:

- manage the air-change sensors and counters and ensure real-time temperature tracking,
- create data sheets,
- automatically schedule preventive action after 3,000 hours of use and benefit from alerts in case of malfunction.

In the long term, Dimo Gestion's AXEL CAMM Net solution will be rolled out at all the Arnault Tzanck Group's other sites.

